

**Delivering great service**

**Next day Express Service**

Orders received before 1pm for stocked items, will be dispatched on the same day and

delivered to you on the next working day in between 09:00 – 18:00 if express delivery has been chosen.

(Working days are classed as Monday to Friday and excludes weekends and holidays)

**2-3-day Service**

Our 2-3-day service now means that you can have your delivery at a lower cost than our express service we offer.

All deliveries will be made on working days only, please see the pricing matrix for charges.

**Exceptions**

Solvent based hazardous products: Legislation requires drivers carrying solvents or

flammable materials to be trained and certified to do so. Therefore additional time in transit

should be allowed. We do not guarantee delivery times for Hazardous products.

Remote Areas: There are a few parts of the country where delivery cannot be guaranteed

within the specified transit times. Parts of Yorkshire, the Welsh borders, the Highlands, the

South West and the off-shore islands are common black spots. Please allow an additional

days transit in these locations.

Over 98% on deliveries are made within the allotted time, except where specified above;

however, this does mean there is a 2% failure rate. Failures are usually attributable to traffic

congestion damages or miss-routes. We therefore recommend you order your products

within plenty of time.

Non-stocked items typically have a 3-week lead time, so please discuss your stocking

requirements with your area representative.

**Damaged or Missing Items**

All deliveries are deemed to be complete and in good condition unless noted otherwise

on the carriers documentation. We do not replace any damaged or missing items if the

consignment has been signed for as complete and in good condition.

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| **Up to 60 Litres = Parcel Freight** | | | **Parcel Freight EXC VAT** |
|  | | | **Next Day** |
| 0 > 10 | Litres | | £9.00 |
| 11 > 20 | Litres | | £10.50 |
| 21 > 40 | Litres | | £18.50 |
| 41 > 60 | Litres | | £27.00 |
|  | | | |
| **60+ Litres = Pallet Freight** | | | **Pallet Freight EXC VAT** |
|  | | | **Next Day** |
| **61 > 200 = Half Pallet** | | | £35.00 |
| ***3 - 10 x 20 Litre Drums*** | | | |
| **Half to Full Pallet** | | | £57.00 |
| ***Max 33 x 20 Litre or 44 x 10 Litre Drums*** | | | |
| **Fluid Bag** | | 1000L | £90.00 |
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| **All Price are for Mainland UK only.** | | | |
| ***Hazardous and Timed services attract additional charges*** | | | |
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| **Surcharges** | **Parcels** | | **Additional EXC VAT** |
| Saturday Delivery | Price per Litre | | £0.85 |
| Before 9am | Price per Litre | | £0.45 |
| Before 10:30am | Price per Litre | | £0.35 |
| Before Midday | Price per Litre | | £0.25 |
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| **Pallets EXC VAT** | | | |
| Saturday | Price per Pallet | | £45.00 |
| Before 10am | Price per Pallet | | £27.00 |
| Before Midday | Price per Pallet | | £15.00 |
| Hazardous | Price per Pallet | | £11.00 |
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| **Up to 60 Litres – Parcel Freight** | **2-3 Day Service EXC VAT** |
| 0 > 10 Litres | £7.75 |
| 11 > 20 Litres | £8.98 |
| 21 > 40 Litres | £15.75 |
| 41 > 60 Litres | £23.00 |

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| **Pallet Freight** | **2-3 Day Service EXC VAT** |
| 61 > 200 Litres (Half Pallet) | £29.75 |
| 201 > 660 Litres (Full Pallet) | £48.50 |